18th Annual Convention
JANUARY 25, 2018, CROWNE PLAZA, WARWICK, RHODE ISLAND

39 WORKING AS ONE

BARRINGTON
BRISTOL
BURRILLVILLE
CENTRAL FALLS
CHARLESTOWN
COVENTRY
CRANSTON
CUMBERLAND
EAST GREENWICH
EAST PROVIDENCE
EXETER
FOSTER
GLOCESTER
HOPKINTON
JAMESTOWN
JOHNSTON
LINCOLN
LITTLE COMPTON
MIDDLETOWN
NARRAGANSETT
NEWPORT
NEW SHOREHAM
NORTH KINGSTOWN
NORTH PROVIDENCE
NORTH SMITHFIELD
PAWTUCKET
PORTSMOUTH
PROVIDENCE
RICHMOND
SCITUATE
SMITHFIELD
SOUTH KINGSTOWN
TIVERTON
WARREN
WARWICK
WESTERLY
WEST GREENWICH
WEST WARWICK
WOONSOCKET
WELCOME

to the RI League of Cities and Towns

2018 Convention

COVER IMAGE: Official name is the Claiborne Pell Bridge, commonly known as the Newport Bridge. At 1,601 ft. it is the longest suspension bridge in New England. Its main towers reach 400 ft. above the water surface. On a clear day the towers are visible from many communities in Rhode Island, and as far as Gay Head Light on Martha's Vineyard.
BARRINGTON
BRISTOL
BURRILLVILLE
CENTRAL FALLS
CHARLESTOWN
COVENTRY
CRANSTON
CUMBERLAND
EAST GREENWICH
EAST PROVIDENCE
EXETER
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SOUTH KINGSTOWN
TIVERTON
WARREN
WARWICK
WESTERLY
WEST GREENWICH
WEST WARWICK
WOONSOCKET
## Convention At-A-Glance

8:30 a.m. – 2:30 p.m.
Registration in Grand Foyer / Exposition Open
8:30 a.m. – 9:45 a.m.
Breakfast in the Exposition Hall / Early Bird Raffle

### Session I
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11:00 a.m. – 11:45 a.m.
Break / Mid-Morning Raffle

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1:00 p.m. – 2:30 p.m.
Luncheon in the Exposition Hall / Raffle

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</table>
Records Management for Local Government

Bristol A
This presentation will explore why records and information management is important, who is responsible for records and information management, and the key tools and processes that are available to cities and towns through the State Archives and Public Records Administration. Panelists will cover several topics including definition of a record, e-records, retention schedules, process and certification for records destruction, and storing electronic metadata.

Speakers
Ashley Selima, State Archivist and Public Records Administrator, RI Office of Secretary of State
Tracey Croce, Local Government Records Analyst, RI Office of Secretary of State

How Housing Works 101

Bristol B
This workshop will preview a new, exciting online instructional course that HousingWorks RI is launching for municipal and other stakeholders who want to learn more about housing affordability—the types of homes, the system that supports affordability and the demographic changes that will affect our future housing needs.

Moderator
Brenda Clement, Director, HousingWorks RI, RWU

Speakers
Bert Cooper, C3 Community Solutions
Tim Coffey, CnC Learning Factory
Behind the Curtain: Understanding Federal Transportation Plans Processes in Rhode Island

Narragansett
Municipalities and organizations can make infrastructure improvements through the State Transportation Improvement Plan (TIP), but few understand how it operates and what qualities make an application truly competitive. Featuring members of the decision-making team as well as successful applicants, this workshop will cover all parts of the process and make the TIP as transparent as possible, while placing it into the context of other statewide transportation plans, including the Long-Range Transportation Plan and the Bicycle Mobility Plan.

Speakers
John Flaherty, Deputy Director, GrowSmartRI
Michael D’Alessandro, Transportation Planner, RI Division of Planning
Meredith Brady, Administrator, Division of Planning, RI Department of Transportation
Peter Friedrichs, City of Central Falls
Jillian Finkle, Broad Street Regeneration Initiative
Joe Wanat, VHB
Phil Goff, Alta
Mark Felag, RI Department of Transportation

ViewPoint Cloud and RI Statewide e-Permitting Initiative

Ocean
Participants of this workshop will learn best practices and tools to streamline government processes through the ViewPoint Cloud platform. Topics include options for future utilization, new features and best practices, including licensing and renewals.

Speakers
Jim Cabrio, Building Official, Town of Smithfield
Liz Tanner, Director, Department of Business Regulation
Liz Usherwood, Project Consultant, ViewPoint Cloud
Sandy Furtado-Nardozza, PMO Lead/IT Project Manager, Department of Administration

Opportunities and Programs to Support Municipalities Leading by Example in Clean Energy

Rhode Island
During this session, panelists from the Rhode Island Office of Energy Resources, National Grid, and the Rhode Island Infrastructure Bank will describe current programs, financing opportunities and the availability of technical support. A discussion on how best to leverage programs and tailor opportunities to meet municipal-specific goals will follow.

Speakers
Becca Trietch, Chief of Program Development, RI Office of Energy Resources
Shauna Beland, Chief of Program Development, RI Office of Energy Resources
Michael Baer, Senior Advisor, RI Infrastructure Bank
Jerry Drummond, Lead Energy Efficiency Representative, National Grid
Is the Arbitration Process Broken?

Patriots
Municipal officials often express frustration with the binding arbitration process -- both the length of the process and the fiscal impact of arbitrator decisions. This panel of experienced attorneys will describe recent developments in binding arbitration in Rhode Island and elsewhere, as well as discuss possible improvements to the current process.

 Speakers
Vincent Ragosta, Jr., Esq., Principal, Law Offices of Vincent F. Ragosta, Jr.
Timothy Bliss, Esq., Office of Timothy Bliss, Esq.
Vijay Kappor, Esq., Founder, The Kapoor Company

Session II
Concurrent Workshops
11:45 a.m. – 1:00 p.m.

Consistent, Effective Communications for Communities Made Easy
Bristol A
Keeping residents informed, highlighting successes and providing context and background for municipal issues are essential goals of a successful municipal communications strategy. This workshop will describe how these key goals can be achieved with a plan and process that effectively delivers municipal leaders’ messages, even when budgets are tight.

 Speaker
David Preston, Esq., Founder, New Harbor Group

Using Your Code of Ordinance to Your Advantage
Bristol B
In this session, panelists will reveal the top ten ways your Code can work for you. In today’s digital age, your Code can be used to simplify everyday requests. Managers, Clerks, Code Enforcement, Planners, Attorneys and Law enforcement professionals will all benefit from this interactive demonstration of the latest trends in codification.

 Speaker
Jeanie Sanders, Educational & Training Specialist, General Code
Resilient Rhody: Adapting Municipalities to Climate Change in RI

Narragansett
Local municipalities are on the front lines of climate change -- facing more frequent storms, sea level rise and rising temperatures, and affecting their economy, infrastructure, and residents. This session highlights statewide resiliency planning efforts already underway, the new PREP-RI online module series to support municipal decision makers in responding and preparing for the current and future impacts of climate change, and showcase a municipality already implementing climate resilience into its planning. Participants will learn how to link to municipal and statewide best practices and what resources are available to help prepare for a new climate reality.

Moderator
Pam Rubinoff, Resilience Extension Specialist, URI Coastal Resources Center

Speakers
Shaun O’Rourke, Director, Stormwater and Resiliency, RI Infrastructure Bank
Jennifer West, Coastal Training Program Coordinator, Narragansett Bay Research Reserve
Chelsea Siefert, Planner, Town of South Kingstown

Brick by Byte: How Smart Cities Get Built

Ocean
Increasingly, municipal leaders are using previously untapped data about their communities — income, traffic, crime, parking violations, disease and other conditions — to understand their constituents and neighborhoods. Whether creating valuable consumer health alerts or crowd-sourcing info about open parking spaces, cities and towns are harnessing Big Data to transform communities nationwide. There's just one catch: it can be expensive to implement and difficult to distill into an attainable plan. Representatives from Bristol, Warwick and the Rhode Island State Police will show attendees how they've made their communities smarter without emptying the coffers.

Moderator
Ross Nelson, Vice President, Cox Business Northeast

Speaker
Glenn Clark, CIO, Salve Regina University
Carlos Zambrano, Director MIS, City of Warwick
Kelly Aherns, Director MIS, City of East Providence

Frequency of Property Revaluations

Rhode Island
Current Rhode Island law requires an update of property values every three years and full revaluation every nine years. Cities and towns are reimbursed for part of the cost of updates. This panel will explore the equity and costs associated with converting to annual updates, as is now required in Massachusetts accompanied by less frequent full revaluations.

Opening remarks
Lieutenant Governor Daniel McKee

Moderator
Peder Schaefer, Associate Director, RI League of Cities and Towns

Speakers
Ken Mallette, Tax Assessor, Town of Cumberland
Richard Nagle, President, Northeast Revaluation Group
Drew Manlove, Tax Assessor, Town of Smithfield
Preventing Sexual Harassment in the Workplace: Where Do We Go From Here?

Patriots
Recent high-profile cases of workplace harassment have prompted municipal leaders and employees to examine their own personnel policies and codes of conduct. This workshop will serve as a conversation about how best to promote an appropriate and respectful workplace, including reflecting on our actions and words in today’s cultural and legal environment. It includes an interactive overview of federal and state antidiscrimination laws, employees’ rights and responsibilities, and employers’ duties to ensure a hostile-free work environment under the law. Additionally, the workshop will provide an overview of the R.I. Commission for Human Rights, as well as the process for filing a charge of discrimination and a summary of the process a complainant and/or respondent can expect once involved in a case.

Speakers
Marissa Janton, Legal Counsel, RI Commission for Human Rights
Tina Christy, Senior Compliance Officer, RI Commission for Human Rights

Navigating the New Rhode Island Code of Regulations

Bristol A
This workshop will focus on the sweeping changes to Rhode Island regulations as prompted by the 2016 amendment of the Administrative Procedures Act. The Department of State’s portion of the presentation will highlight the enhanced accessibility and transparency features of the new application, including a robust search function, fully searchable and interactive regulation text, intuitive Code structure, and uniformity across all State regulations. The Office of Regulatory Reform will discuss the positive impacts of this effort on small businesses through the repeal and amendment of state regulations.

Speakers
Erik Godwin, Director, Office of Regulatory Reform, RI Office of Management & Budget
Amanda Clarke, Deputy Director, Office of Regulatory Reform, RI Office of Management & Budget
Kristen Cordeiro, Administrative Rules Editor, RI Office of Secretary of State
Municipal Preparedness for Catastrophic Events

Bristol B
This workshop will emphasize the importance of being proactive and getting a plan in place early to better safeguard municipal properties. At this session, the panel will discuss various grants/mitigation considerations, describe alternative funding sources available to municipalities for preparedness, and provide a real-life example of mitigation efforts to make a municipal structure flood-proof.

Moderator
Ian Ridlon, President, Executive Director, RI Interlocal Risk Management Trust

Speakers
Russ Godin, Director of Claims, RI Interlocal Risk Management Trust
Jeff Ceasarine, Town Engineer, Town of Narragansett
Shannon Ruff, Director of Property/Casualty Underwriting, RI Interlocal Risk Management Trust
James Coyne, Preparedness Chief, RI Emergency Management Agency

A Look at Return on Investment with Municipal and State Uses of Geospatial Technology

Narragansett
Representatives from the RIGIS Executive Committee and AppGeo will present a series of examples of geospatial technology uses within the municipal and state environments. Specific municipal use cases will be presented by South Kingstown and Providence. Additionally, state resources available, and initiatives through RIGIS, URI and Statewide Planning, will be presented. AppGeo will discuss effective ways that municipalities can demonstrate the value that these and other examples of geospatial brings to your community. Being able to show a return on investment will help garner the executive-level backing that municipal GIS programs need for continued adoption, growth and success.

Speakers
Greg Bongyne, RIGIS Data Manager, University of Rhode Island
Carol Baker, GIS Administrator, Town of South Kingstown
David DosReis, GIS Manager, Providence
Vincent Flood, Supervising Planner, RI Statewide Planning
Kristen Labrie, Project Manager, AppGeo
Creating a Model for Resilience: An Update on the City of Newport’s Smart Cities Initiative

Ocean

How can a city or town requirement for developing a resilience strategy be leveraged to become an engine for growth? Digital ecosystems, innovation centers and Community Anchor Institutions have an opportunity to redefine resilience far beyond the traditional disaster recovery response methods. In partnership with OSHEAN and CISCO, this session will focus on the City of Newport’s model for resilience and sustainable development that creates value from innovation, engagement, and investments in next-generation broadband and the Internet of things.

Speakers
Paul Carroll, Director Civic Investment, City of Newport
David Marble, President and CEO, OSHEAN
Jason Vail, IoT Sales Specialist - Smart Connected Communities, CISCO
Anne Froble, IoT Digital Transformation - Smart Connected Communities, CISCO

Ethical Issues Surrounding Municipal Contracts

Rhode Island

This workshop will discuss the Code of Ethics’ application to various aspects of municipal contracts including: conflicts of interest; municipal employees or officials bidding on contracts; gifts from potential vendors; and confidentiality issues. The workshop will include discussion of actual cases and advisory opinions from the Ethics Commission.

Speaker
Jason Gramitt, Staff Attorney/Education Coordinator, RI Ethics Commission

The Changing Landscape of Marijuana in Rhode Island

Patriots

This workshop will provide an overview of Rhode Island’s marijuana laws. It will describe keys issues facing municipalities including local approval in marijuana licensing, zoning law, risks to public health and safety, state resources for regulatory compliance, and the changing regional and national landscapes and how that may affect local jurisdictions.

Speaker
Norman Birenbaum, Principal Policy and Economic Analyst, RI Business Regulation
Joseph DelPrete, Chief of Police, Glocester Police Department
The Rhode Island League of Cities and Towns extends its warmest thanks to each of the seminar and workshop participants who generously contributed their time and efforts to make our program possible.
Exhibitors by Category

Architectural/Environmental Engineering
BETA Group, Inc.
BL Companies
Fuss & O'Neill Inc.
Green International Affiliates, Inc.
Pare Corporation
Stantec
Vanasse, Hangen, Brustlin, Inc.
Weston & Sampson
Woodard & Curran
Wright-Pierce

Billing/Collections/Purchasing
Invoice Cloud, Inc.
MHEC
Point & Pay
Quality Data Service
Rossi Law Offices, LTD
TaxServ, LLC
U.S. Communities

Asset Management/Investments
American Fidelity
AXA Advisors
BlumShapiro
Hilltop Securities, Inc.
ICMA-RC
J.P.Morgan Chase Bank, N.A.
Janney Montgomery Scott
Municipal Leasing Consultants
Ocean State Investment Pool
PARS
PFM Financial Advisors
Segal Consulting
TIAA

Document Management
CORE Business Technologies
Kofile Technologies, Inc.

Energy Services
Direct Energy
Greenskies Renewable Energy
National Grid
PRISM: Streetlighting Savings
TurningPoint Energy

Financial Services
Bank of America Merrill Lynch
Centreville Bank
Century Bank
Citizens Bank
Santander Bank
TD Bank
Washington Trust
Webster Bank
Geographic Information Systems
AppGeo
CAI Technologies

Health Insurance Services
Blue Cross & Blue Shield of Rhode Island
Delta Dental of Rhode Island
The Difference Card
UnitedHealthcare

Higher Education
Harvard Kennedy School
Executive Education

Industrial Manufacturers/ Suppliers/Construction
Advanced Drainage Systems
Auctions International Inc.
Cyberlock/TEC Solutions
FieldTurf
Franklin Paint
GovDeals, Inc.
Johnson Controls
Mabey, Inc.
McMahon Associates
Pavers by Ideal
Precision Concrete Cutting
Rinker Materials: Stormceptor
The Pothole Killers
Valk Manufacturing Co.
Window Film Depot
Winter Equipment/Genalco

Information Technology/ Communications
AgendaTRAC by Datanet
Building Files
Cisco Systems

Cox Business
General Code
OSHEAN
Scale Computing
Sprint
T-Mobile
Tyler Technologies
ViewPoint Government Solutions
Virtual Towns & Schools
Vision Government Solutions
Whalley Computer Associates

Insurance & Risk Management
The Trust

Lighting & Décor
Musco Sports Lighting

Non-Profits & Gov Agencies/ Associations
DigSafe / RI DPUC
Governor’s Commission on Disabilities
Rhode Island Commerce Corporation
Rhode Island Department of Environmental Management
Rhode Island Housing
Rhode Island Infrastructure Bank
Rhode Island Office of Energy Resources
RI Department of State-RI Business Portal
RI.gov

Parks & Recreation
Game Time Park & Playground Equipment
M.E. O’Brien & Sons, Inc.
UltiPlay Parks & Playgrounds, Inc.
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**Advanced Drainage Systems**
Advanced Drainage Systems, Inc. is a leading manufacturer of HDPE drainage pipe and products.

**Contact:** Adam Hollenbach (860) 819-9483

**AgendaTRAC by Datanet**
Affordable Solutions to empower Civic Governments and Communities through shared documents, Agendas, Minutes and Videos.

**Contact:** George Sparrow (954) 703-9817

**American Fidelity**
When it comes to protecting your employees with supplemental benefits, partner with someone who has expertise in your industry. American Fidelity is a different opinion.

**Contact:** Rich Datz (800) 654-8489 x8932

**AppGeo**
Applied Geographics’ (AppGeo) full-service geospatial IT consulting empowers clients to solve problems effectively and create shared value through geographic data expression and analysis.

**Contact:** Michele Giorgianni (860) 339-4254

**Auctions International Inc.**
Auctions International is an online auction company specializing in the liquidation of surplus equipment for municipalities. Our online auctions generate 25-40% greater returns than traditional methods and there is no cost if you are the seller.

**Contact:** David Cazeault (508) 726-7817
AXA Advisors

AXA provides retirement and pension planning services as well as group benefits to employers in the public and private sectors, including government agencies, municipalities and public-school districts.

Contact: Michael Graziano (401) 578-3730

Bank of America Merrill Lynch

In the current financial environment, addressing the complexities of your organization in the public sector is critical to advancing your goals. Bank of America Merrill Lynch provides a full range of solutions and services to help create new opportunities for your organization.

Contact: Elizabeth Moroney (617) 434-9321

BETA Group, Inc.

This year, BETA Group, Inc. celebrates its 35th year of improving the communities where we live and work. At BETA, “Engineering Success Together” is more than just our tagline. Our team works together to provide smart engineering and landscape architectural solutions. BETA's multi-disciplinary approach offers civil, structural, environmental and traffic engineering; landscape architecture and urban design; stormwater and environmental solutions; and GIS and asset management all under one roof.

Contact: Christine King (401) 333-2382

BL Companies

BL Companies is a leader in delivering high-quality, integrated architecture, engineering and related services to public and private clients for land development, building design and infrastructure projects.

Contact: Nicholas Giardina, PE (860) 249-2200

Blue Cross & Blue Shield of Rhode Island

Blue Cross & Blue Shield of Rhode Island has been providing superior health insurance to Rhode Islanders for 75 years. As the state’s leading health insurer, we cover more than 500,000 members.

Contact: Marc Gagnon (401) 459-5744

BlumShapiro

BlumShapiro is the largest regional business advisory firm based in New England providing accounting, tax and business consulting services.

Contact: Vanessa Rossitto (860) 561-6824

Building Files

Building Files is an interactive cloud-based, building information management system that is used throughout the life cycle of a project by consultants, contractors and facility engineers. We provide sustainable solutions for document and project management through a high quality, cost effective and easy to use interactive platform.

Contact: Amy Ciarcia (203) 467-4370
CAI Technologies Booth # 71
CAI Technologies, a leader in GIS Solutions and Precision Mapping. Services include: GIS design; Customized desktop, web and mobile GIS solutions; Public Works Information Management (PWIM); GIS for utilities; Utility Infrastructure mapping; integration.

Contact: Timothy Fountain (800) 322-4540 x18

Centreville Bank Booth # 68
Centreville Bank’s Government Banking provides a range of investment and municipal banking products to cities, towns, fire districts and other taxing agencies.

Contact: Paula Fahlman (401) 827-5255

Century Bank Booth # 25
Century is a leading provider of banking services to municipalities in the NE region. We specialize in services to assist the collections of taxes and fees.

Contact: Peter Castiglia (781) 393-4041

Cisco Systems Booth # 10
Cisco is the worldwide leader in IT, networking, communications, and network-security. We help organizations of all sizes transform how people and machines connect, communicate, and collaborate. Please join us for our presentation today on Smart and Connected Communities.

Contact: Curt Owen (978) 621-2354

Citizens Bank Booth # 56
Citizens’ Government Banking Division specializes in delivering products, services and expertise designed to help municipalities manage their finances.

Contact: Joan Rotella (401) 282-3282

CORE Business Technologies Booth # 85
Core's document management experts and certified technicians help improve document workflow and security, control production costs, improve file management and print responsibility.

Contact: Stephen Haskell (401) 431-0700 x1232

Cox Business Booth # 35
Cox Business provides voice, video and data services for a range of industries, including healthcare, education, and government. Services are delivered over a carrier-class, Cox owned and managed, multi-gigabit network, ensuring highest levels of reliability.

Contact: David Gillis (401) 615-3307
Cyberlock/TEC Solutions  
Booth # 48
CyberLock is a fifteen-year field tested innovative lock system that easily converts all existing mechanical locks into an access control system. No infrastructure modifications or operational disruptions necessary to implement tracking and access control.

Contact: Kevin Fitzpatrick (617) 306-8137

Delta Dental of Rhode Island  
Booth # 84
Delta Dental of Rhode Island is the state's leading dental insurer, with more than 611,000 members. Headquartered in Providence, RI, the company's mission is to bring high quality, affordable dental care to Rhode Island companies and their employees.

Contact: Joe Perroni (401) 752-6000

The Difference Card  
Booth # 96
We save our clients about 18% on average off their medical spend without changing benefits to employees.

Contact: Ashley Dube (401) 487-0087

DigSafe / RI DPUC  
Booth # 6
Non-profit call center to promote public safety and to prevent damage to underground facilities.

Contact: Lisa Powers (781) 721-1191

Direct Energy  
Booth # 73
Direct Energy Business is part of a leading energy and energy-related services provider that is focused on helping customers make their businesses better. Visit business.directenergy.com to learn more.

Contact: Erik Everton (508) 838-6406

FieldTurf  
Booth # 8
When it comes to artificial turf sports fields, FieldTurf is the most trusted brand in the industry. Whether its football, soccer, baseball or any other sport, FieldTurf fields provide athletes with the safety and performance they need to perform at their best.

Contact: Andrew Dyjak (860) 333-7839

Franklin Paint  
Booth # 20
Manufacturer of traffic and field marking paint - sales of equipment and supplies.

Contact: Mike Taddeo (800) 486-0304
Fuss & O’Neill Inc.  
Booth # 94
Fuss & O’Neill has been delivering a comprehensive suite of engineering, scientific, planning, and design services for over 90 years. Engineers, scientists, and planners bring decades of experience to deliver integrated services across multiple disciplines.
Contact: Patrick Dowling (860) 646-2469

Game Time Park & Playground Equipment  
Booth # 30
Custom designed playgrounds, site amenities, synthetic turf, safety surfacing, bleachers, inclusive play, shelters, fitness trails, skate parks, spray parks, dog parks, exercise equipment.
Contact: Travis Armes (800) 922-0070

General Code  
Booth # 19
General Code delivers a higher standard of codification services and client care. We’ve transformed the way you explore the possibilities within your Code by developing the most dynamic electronic platform available today.
Contact: Suzanne Owens (800) 836-8834

GovDeals, Inc.  
Booth # 21
GovDeals, Inc. is the leading online auction solution, offering its services to all governmental entities to sell their surplus vehicles, equipment, and other items over the Internet. Currently over 9,900 clients utilize GovDeals auction website.
Contact: Scott MacFarland (518) 867-6009

Governor’s Commission on Disabilities  
Booth # 76
The New England ADA Center is one of 10 regional ADA Centers that provide information, guidance and training on the Americans with Disabilities Act (ADA), tailored to meet the needs of business, government and individuals.
Contact: David West (617) 259-1712

Green International Affiliates, Inc.  
Booth # 12
Green International Affiliates, Inc., a certified DBE firm with offices in Massachusetts and Rhode Island, provides transportation planning and design, structural engineering, water resources, civil/site engineering, landscape architecture and wetlands delineation.
Contact: Bill Scully (978) 923-0400

Greenskies Renewable Energy  
Booth # 4
Greenskies is the leading commercial and industrial (C&I) solar developer in the United States and one of the nation’s leading municipal solar installers. Greenskies provides low-cost, reliable, clean electricity to a diverse portfolio of commercial and industrial clients, municipalities and government agencies, educational institutions and utilities through the development of distributed solar power generating facilities.
Contact: Meagan Occhiogrosso (860) 912-8050
Harvard Kennedy School Executive Education  Booth # 34
Harvard Kennedy School Executive Education convenes thinkers and doers from around the globe who are committed to advancing the public interest. Our executive programs—most one week or less—are developed with you in mind and offer the opportunity to step outside of your day-to-day routine to focus on global issues and sustainable solutions. Reach beyond your current knowledge and skills, expand your thinking, strengthen your ability to lead and reenergize your drive to make a difference.

Contact: Alisha Weisman (617) 469-9000

Hilltop Securities, Inc.  Booth # 49
HilltopSecurities delivers the forthright advice and tailored solutions necessary for municipal issuers, institutions, broker-dealers and individuals to thrive. Leveraging our bold, adaptive firm culture and deep municipal market experience, HilltopSecurities blends honesty with sound judgement, serving as our clients’ strongest ally and fiercest advocate. Creating and sustaining relationship capital enables us to understand our clients’ definitions of success—from personal security and freedom to institutional growth and community expansion. We are committed to always operate with the highest degree of integrity, collaboration, adaptability, respect and excellence.

Contact: Maureen Gurghigian, (401) 334-4942

ICMA-RC  Booth # 58
ICMA-RC understands what it takes for public sector employees to plan for retirement and for over 40 years we have provided innovative retirement planning and investment services. For further information contact Michael Savage 1-888-803-2721.

Contact: Michael Savage (202) 321-3087

Invoice Cloud, Inc.  Booth # 81
Invoice Cloud set out to enable municipalities to offer a Fortune 100 payment experience to all payers and has become the highest adopting Electronic Bill Presentment & Payment service in the country.

Contact: Jason Bergeron (914) 830-5676

J.P.Morgan Chase Bank, N.A.  Booth # 41
The J.P. Morgan is committed to providing the industry with innovative financial solutions and personalized client service. We leverage thoughtful strategies and best practices to empower your organization with the practical, workable tools and resources you need.

Contact: Tim Noble (212) 499-1095

Janney Montgomery Scott  Booth # 51
Janney provides high quality bond underwriting services through municipal bonds & note issuance. Janney has strong relationships with Rhode Island investors and we use our capital to secure low interest costs. Janney has been a citizen of Rhode Island for over 3 decades, and we are deeply committed to the state.

Contact: Sean Fisher (617) 557-2973


Johnson Controls
Booth # 59
Leader in Buildings Infrastructure helping Communities with Energy Efficiency, Fire, Security and Operational Management. Johnson Controls can help you.
Contact: Aaron Alibrio (860) 471-0385

Kofile Technologies, Inc.
Booth # 22
Preserve, image, index, microfilm and manage your county/municipal records with Kofile. Encapsulate and protect with patented disaster-safe record binders.
Contact: William Stewart (800) 639-3027

M.E. O’Brien & Sons, Inc.
Booth # 63
O’Brien and Sons is the exclusive manufacturer's representative of quality heavy-duty park and playground equipment along with site furnishings for the entire New England area.
Contact: Meghan A. O’Brien (508) 359-4200

Mabey, Inc.
Booth # 62
Mabey carries a broad range of products for structural shoring, temporary and permanent bridges, excavation shoring and temporary roadways. From PE certified engineered plans to on-site support, Mabey has what you need to complete your project on time and on budget.
Contact: Theresa O’Riorden (508) 887-0217

McMahon Associates
Booth # 32
Since 1976, McMahon Associates, Inc. has specialized in transportation planning, traffic engineering and design. Traisr™ by McMahon is a web-based GIS application to help local agencies manage their assets and infrastructure more efficiently than ever.
Contact: Steve Findlen (401) 648-7200

MHEC
Booth # 44
MHEC-New England's Premier Purchasing Consortium is a non-profit regional purchasing consortium offering no cost membership to non-profit and private educational organizations and municipal entities throughout New England.
Contact: Michael Girardi (413) 992-2520

Municipal Leasing Consultants
Booth # 54
Municipal Leasing Consultants provides tax exempt lease purchase financing for essential equipment and projects such as emergency vehicles, technology and energy.
Contact: Robin Gidney (802) 372-8435
**Musco Sports Lighting**

Booth # 28

Musco has shaped the history of sports lighting since 1976. The company’s TLC for LED™ technology delivers unmatched light control, efficiency, and reliability.

Contact: Mike Mahoney (614) 352-7438

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**National Grid**

Booth # 17

National Grid is one of the world’s largest utilities, focusing on delivering energy safely, reliably and efficiently, National Grid delivers natural gas and electricity to customers in Massachusetts, New York and Rhode Island.

Contact: Kelly McGuirk (800) 322-3223

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**Ocean State Investment Pool**

Booth # 65

The Ocean State Investment Pool, created by Treasury under the guidance of the Rhode Island State Investment Commission, is a voluntary high credit quality, liquid, low cost alternative investment vehicle that should help to improve and grow resources.

Contact: Steve Johnson (617) 771-4686

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**OSHEAN**

Booth # 39

OSHEAN, a RI non-profit, is motivated by its commitment to members to deliver premium, affordable, broadband, telecommunications, IP networking, and cloud services. OSHEAN enables government organizations to operate with improved efficiency and lower operational costs.

Contact: Ralph Fasano (401) 398-7508

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**Pare Corporation**

Booth # 47

Pare Corporation has been a trusted engineering partner to municipal and state governments, architects, and owner/developer teams for over 47 years. Pare currently employs 90+ technical and support personnel, including 41 Professional Engineers registered in more than 15 states. The firm serves all of the Eastern United States from offices in Lincoln, RI and Foxboro, MA.

Contact: David Easterbrooks (401) 334-4100

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**PARS**

Sponsor

PARS supports the Rhode Island Interlocal Risk Management Trust to provide an innovative, turn-key OPEB Trust Program, known as ‘The Trust’s OPEB Funding Program,’ for local government agencies throughout the state. Serving 850+ public agencies, including 25 in Rhode Island, PARS is a leader in niche retirement incentive, plan and trust solutions for public entities nationwide.

Contact: Maureen Toal (844) 540-6732
Pavers by Ideal  
Ideal manufactures interlocking concrete pavers and retaining wall systems. The product line includes a selection of permeable pavement systems proven to reduce or eliminate stormwater runoff and thus reduce pollutants and improve water quality.

Contact: Patti Feeley (781) 894-3200

PFM Financial Advisors  
PFM, the nation’s leading financial advisory firm, provides services to public sector clients for debt issuance, asset management and management consulting. PFM’s Providence office includes professionals with over 80 years of combined experience.

Contact: William Fazioli (401) 709-5112

Point & Pay  
Point & Pay designs, builds, and integrates specialized payment solutions for governments, utilities, courts, and other organizations. Products include: Electronic Bill Presentment and Payment (EBPP), EMV card processing terminals, customizable stand-alone websites, custom-scripted Interactive Voice Response phone payments, and web-based in-person payment management systems.

Contact: Peter Drew (334) 303-4941

Precision Concrete Cutting  
Precision Concrete Cutting, commonly known as Safesidewalks.com, is the Nationwide leader in uneven sidewalk repairs. Our patented technology stretches your budget by slicing away the trip hazards, leaving those sidewalks ADA compliant, & no liability.

Contact: Sal Ceneri (800) 553-0949

PRISM: Streetlighting Savings  
PRISM is an aggregation of RI municipalities formed to save money on streetlights by purchasing from NGRID, managing, and upgrading their lights. Lightsmart (George Woodbury) is a consulting firm that helps municipalities nationally with streetlights.

Contact: Jeff Broadhead (401) 792-9900

Quality Data Service  

Contact: Jeff Johnson (203) 755-9031 x124

Rhode Island Commerce Corporation  
Commerce RI’s mission is to work with public, private and non-profit partners to create the conditions for businesses in all sectors to thrive and to improve the quality of life for our citizens by promoting the State’s long-term economic health and prosperity.

Contact: Doris Blanchard (401) 278-9100
RI Department of Environmental Management
Booth # 15
The RIDEM’s Office of Customer & Technical Assistance provides information to municipal leaders, including public works directors, engineers and planners on the DEM permitting process and compliance requirements for a variety of rules and regulations.
Contact: Ronald Gagnon, Chief (401) 222-4700 x 7500

Rhode Island Housing
Booth # 18
RI Housing works to ensure that all people who live or work in Rhode Island can afford a healthy, attractive home that meets their needs.
Contact: Mary Kate Harrington (401) 450-1356

Rhode Island Infrastructure Bank
Booth # 36
Rhode Island Infrastructure Bank is Rhode Island's central hub for financing infrastructure improvements for municipalities, businesses, and homeowners. We leverage limited capital in a revolving fund to offer innovative financing for an array of infrastructure-based projects including water and wastewater, road and bridge, energy efficiency and renewable energy, and brownfield remediation.
Contact: Michael Baer, (401) 453-4430 x127

Rhode Island Office of Energy Resources
Booth # 11
The Office of Energy Resources (OER) is Rhode Island's lead state agency on energy policy and programs. The mission of OER is to lead Rhode Island to a secure, cost-effective, and sustainable energy future.
Contact: (401) 574-9100

RI Department of State-RI Business Portal
Booth # 16
RI Business Portal - access the tools you will need to plan, start and maintain your business. We can help!
Contact: Amanda Caetano (401) 222-3040 x2195

RI.gov
Booth # 38
As the official web presence for the State of Rhode Island, we provide over 100 online services that make interacting with local government easier for citizens and businesses.
Contact: Tom Viall (401) 248-0120

Rinker Materials: Stormceptor
Booth # 33
Stormceptor Stormwater Treatment System is designed to remove pollutants from stormwater runoff. Stormceptor has been certified by the Rhode Island Department of Environmental Management (DEM) and Coastal Resource Management Council (CRMC) for use in the State of Rhode Island.
Contact: John Czach, PE (413) 246-7144
Rossi Law Offices, LTD
Booth # 57
Rossi Law Offices, Ltd. is a debt collection law firm having over 35 years’ experience in municipal tax collections. We successfully produce impressive results through our comprehensive collection process. Services include demand letters, credit reporting, asset research and lawsuits all done under one roof. We collect a variety of municipal debt including but not limited to: motor vehicle, tangible and other municipal debts. Throughout each stage of our collection process our clients’ professional image is of great importance while at the same time improving cash flow. Municipalities have the benefit of every aspect of collections at Rossi Law Offices.

Contact: Jennifer Tammelleo (401) 231-7700

Santander Bank
Booth # 75
Santander’s Government Banking team provides customized banking solutions & personalized service to state and local governments and related entities. Our comprehensive financial solutions help the public sector efficiently and safely meet the needs of their constituents.

Contact: Patricia Packard (617) 217-0046

Scale Computing
Booth # 26
Scale Computing is the industry leader in complete hyperconverged solutions with thousands of deployments spanning from the SMB to the distributed enterprise. Driven by patented technologies, HC3 systems install in minutes, can be expanded without downtime, self-heal from failures, and automatically optimize workloads to maximize price-performance.

Contact: Dusty Koekenberg (317) 548-4600

Segal Consulting
Booth # 29
Segal is a firm of employee benefits, compensation and human resource consultants and actuaries. Client satisfaction based on the delivery of high quality, client-focused consulting services is the backbone of our business. Segal’s commitment to clients is evidenced by the loyalty of our clients, many of whom have maintained long-standing relationships with us spanning over 50 years.

Contact: Terry DeMattie (860) 678-3020

Sprint
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Sprint provides wireless services and discounts for employees of Rhode Island Government Agencies. Please visit www.sprint.com/save for program and discount information.

Contact: Joshua Parker (508) 243-5816
Stantec  
We're designers, engineers, scientists, and project managers, innovating together at the intersection of community, creativity, and client relationships. At Stantec, we always design with community in mind.  
Contact: Walter Heller (617) 786-7960

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TaxServ, LLC Municipal Collections Services  
Contact: Roger Blain (703) 883-9100 x227

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Contact: Gene Arnold (401) 455-2955

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Contact: Brian Preski (215) 949-9400

The Trust  
The Trust is an intergovernmental insurance risk-sharing pool, owned by its Members and organized as a non-profit entity under Rhode Island Law. The Trust is recognized as Rhode Island public sector’s premier, one-stop shop for Property, Casualty, Workers’ Compensation, Health, Dental, and Life insurance, and Other Post Employment Benefits (OPEB) as well as for risk management and loss prevention programs and services.  
Contact: Colleen Bodziony (401) 438-6511 x512

TIAA  
TIAA is a full-service financial services company serving the needs of those working in the government, academic, research, medical, and cultural fields.  
Contact: David Iden (401) 276-3741

T-Mobile  
T-Mobile is a leading service provider in the State and Local government space. We are your partner in bringing mobile solution and initiatives to life in your place of work and remote settings.  
Contact: Donna Monahan (508) 505-1375
TurningPoint Energy (TPE) is a clean energy advisory, development and investment company specializing in solar and storage applications.

Contact: Sal Naini (480) 330-1245

Tyler Technologies is a leading provider of software and services for the public sector. Designed with an insider's understanding of the public sector market, Tyler Solutions empower local and county governments, schools and other government entities to better serve citizens.

Contact: Nick Haas (800) 772-2260

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Contact: Kyle Cline (317) 502-7415

UltiPlay Parks & Playgrounds, Inc. is a provider of park, playground and fitness-related products and services for over 20 years, we have been involved in the design, construction and maintenance of park and playgrounds throughout the New England region.

Contact: Michael Parody (866) 575-7529

UnitedHealthcare is dedicated to helping people live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers. For more information, visit UnitedHealthcare at www.uhc.com.

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VHB/Vanasse Hangen Brustlin, Inc. provides integrated engineering services; transportation, land development, planning and environmental services

Contact: Joseph Wanat, PE (401) 272-8100
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The official partner for Rhode Island’s statewide e-Permitting project, ViewPoint Cloud already powers online permitting & licensing in 18 municipalities and 3 state agencies. To learn more about joining this nation-leading project, visit: www.viewpointcloud.com.  
Contact: Liz Usherwood (617) 577-9000 x114

**Virtual Towns & Schools**  
Booth # 92  
VTS provides design, development and hosting of websites and web related applications to over 500 government clients across New England. Our websites can also include video-streaming, online payments, GIS, CRM and/or other services.  
Contact: Bill Letsky (978) 886-1175

**Vision Government Solutions**  
Booth # 50  
Vision Government Solutions has maintained a reputation as an innovative provider of software and services for local government departments since 1975. Our suite of products include CAMA, tax billing/collections, inspections, licensing and utility billing.  
Contact: Patrick Donovan (800) 628-1013 x3644

**Washington Trust**  
Booth # 77  
Washington Trust offers a competitive line of municipal services to support the cash management needs of government entities, school departments, fire districts and other taxing agencies.  
Contact: Beth Frenette (401) 348-1552

**Webster Bank**  
Booth # 79  
Webster Bank is the largest independent bank headquartered in New England and is a leading provider of financial services and strategies for the public sector. State and local governments, agencies, housing authorities and school districts choose Webster for comprehensive financial solutions supported by highly personalized service. Your single source for government finance services.  
Contact: Pat Paola (401) 228-2066

**Weston & Sampson**  
Booth # 46  
Weston & Sampson offers interdisciplinary design, engineering, and environmental services that make the world a better place. Innovative and reliable, we’ve worked to improve the communities where you live, work, and play for more than a century.  
Contact: Kimberly Plourde (978) 532-1900
Whalley Computer Associates  
Booth # 14

WCA is an exceptional technology sales and service organization that partners with customers to reduce their cost and increase the efficiency through technology. We provide unbiased presales consultation, exceptional pricing, outstanding deployment and maintenance services.

Contact: Mike Nunziata (413) 569-4200

Window Film Depot  
Booth # 89

WFD, a full installation services company, offers security, solar and decorative films. New this year are polycarbonate based products that prevent forced entry (DefenseLite) and offer ballistic protection.

Contact: Steve Franson (781) 572-5643

Winter Equipment/Genalco  
Booth # 5

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Contact: Curtis Winrod (440) 527-4653

Woodard & Curran  
Booth # 82

Woodard & Curran is an integrated engineering, science and operations company. Privately held and steadily growing, we serve public and private clients locally and nationwide.

Contact: Jan Greenwood (401) 273-1007

Wright-Pierce  
Booth # 31

Wright-Pierce is an award-winning engineering firm providing wastewater, water and civil infrastructure services since 1947. We are employee-owned and our 200 professionals are located across the East Coast.

Contact: Tom Simbro (401) 383-2276
The Rhode Island League of Cities and Towns sincerely thanks the following companies and entities for their support for over ten years of participation at our Convention!

AppGeo
Bank of America Merrill Lynch
BETA Group, Inc.
Blue Cross & Blue Shield of Rhode Island
Citizens Bank
CORE Business Technologies
Delta Dental of Rhode Island
Fuss & O’Neill Inc.
Game Time Park & Playground Equipment
General Code
Harvard Kennedy School Executive Education
Hilltop Securities, Inc.
ICMA-RC
M.E. O’Brien & Sons, Inc.
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Rhode Island Housing
RI.gov
The Trust
Tyler Technologies
ViewPoint Government Solutions
Vision Government Solutions
Washington Trust
Webster Bank
Weston & Sampson
Woodard & Curran
Wright-Pierce
The Rhode Island League of Cities and Towns sincerely thanks the following companies and entities for their support for over **five years** of participation at our Convention!

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Franklin Paint
GovDeals, Inc.
Janney Montgomery Scott
Kofile Technologies, Inc.
Ocean State Investment Pool
PFM Financial Advisors
RI Department of State-RI Business Portal
Rinker Materials: Stormceptor
Rossi Law Offices, LTD
Segal Consulting
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UnitedHealthcare
Vanasse, Hangen, Brustlin, Inc.
Virtual Towns & Schools
Acknowledgments & Thanks
The RI League of Cities and Towns wishes to thank the following companies for their generous contributions and sponsorship of the following events:

To the following companies and associations whose generous contributions helped sponsor the continental breakfast & luncheon

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<th>Breakfast</th>
<th>Luncheon</th>
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<td>Point &amp; Pay</td>
<td>Fidelity Institutional Asset Management</td>
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<td>RI Interlocal Risk Management Trust</td>
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To the following companies and associations who generously donated gift items for the raffle drawings

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<th>American Fidelity</th>
<th>Johnson Controls</th>
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<td>Bank of America Merrill Lynch</td>
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<td>Core Business Technologies</td>
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<td>Delta Dental of RI</td>
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<td>Fidelity Investments</td>
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<td>General Code</td>
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<td>Invoice Cloud</td>
<td>Weston &amp; Sampson</td>
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To the following professional associations, individuals and companies Who sponsored a workshop during the 2018 convention

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<th>RI Department of Business Regulation</th>
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<tr>
<td>Vincent Ragosta, Esq.</td>
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<td>Cox Communications</td>
<td>RI Infrastructure Bank &amp; URI Coastal Resources Center</td>
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<td>GrowSmart RI &amp; RIDOT</td>
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<td>New Harbor Group</td>
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<td>OSHEAN</td>
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General Convention Information

Registration
Everyone attending the convention must check in at the Registration Desk in the Grand Foyer prior to entering the Exhibit Hall or attending any workshop sessions.

Badges
Badges must be worn at all times. No one will be admitted to a workshop, the luncheon or the exhibit hall without their badges. Lost or misplaced badges must be replaced immediately at the Registration Desk. Exhibitor badges are coded in the color blue. All other attendees have brown coded badges.

Workshop Sessions
Please arrive at the workshop session(s) you are attending before the workshop session begins. Speakers have spent time preparing and planning their programs and any delays or disruptions may jeopardize the full completion of the planned session. Look for handouts in the rear of the room. If supplies run out, give the speaker(s) a business card and ask that copies be mailed to you.

Luncheon Tickets
Each attendee will be provided one (1) luncheon ticket at the time they register. Tickets must be presented to Crowne Plaza staff in order to receive a luncheon meal.

Raffle Cards
Each attendee will be provided one (1) Raffle Card at registration. In order to be eligible to win any of the prizes to be drawn during the raffle, an attendee must visit a minimum of twenty-four (24) booths and have the exhibitor place a sticker in one of the circles on the Raffle Card. The raffle will take place during the luncheon. You must be present to win any of the prizes drawn.

Conference Exposition
The exhibit hall will be open from 8:30 a.m. to 3:30 p.m. Attendees must wear their badges in order to gain admission to the exposition. Attendees are encouraged to visit as many exhibit booths as possible. The exhibitors are experts in their fields and they are very interested in sharing information with you on their latest products and services.

Conference Evaluation Form
Please take a moment to complete the conference Evaluation Form. Your comments and ideas will help us plan our future conferences. Completed forms should be dropped off at the registration desk or emailed to: denise@rileague.org.

Complimentary Coffee and Tea
Coffee and tea, compliments of the convention exhibitors, will be available throughout the day in the Exhibit Hall.

Smoking Policy
The Crowne Plaza Hotel is a non-smoking facility. Smoking is only permitted outside the building.
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2013   Allan W. Fung, Mayor of Cranston
2011   Diane C. Mederos, Town Administrator of Bristol
2007   James E. Doyle, Mayor of Pawtucket
2005   Scott Avedisian, Mayor of Warwick
2003   A. Ralph Mollis, Mayor of North Providence
2001   Paul E. Lemont, City Manager of East Providence
1999   Francis A. Gaschen, Mayor of Cumberland
1998   Lincoln D. Chafee, Mayor of Warwick
1996   Robert E. Metivier, Mayor of Pawtucket
1993   Edgar A. Alger III, Mayor of Cumberland
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1988   Francis X. Flaherty, Mayor of Warwick
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1984   Francis E. Stetkiewicz, Mayor of Cumberland
1982   Salvatore Mancini, Mayor of North Providence
1981   John O. Thayer, Town Administrator of Portsmouth
1979   Joseph W. Walsh, Mayor of Warwick
1978   Burton Stallwood, Town Administrator of Lincoln
1977   Paul A. Flynn, City Manager of East Providence
1976   Dennis M. Lynch, Mayor of Pawtucket
1975   Eugene J. McCaffrey, Jr., Mayor of Warwick
1974   Humphrey J. Donnelly, III, Mayor of Newport
1973   James L. Taft, Jr., Mayor of Cranston
1972   Carl Sandberg, Town Administrator of North Smithfield
1970   Phillip W. Noel, Mayor of Warwick
1969   A. Edgar Lussier, Mayor of Woonsocket
1968   Robert F. Burns, Mayor of Pawtucket
1967   Mario R. aaRussillo, Town Administrator of Johnston
1966   Joseph A. Doorley, Mayor of Providence
1965   James A. DiPrete, Jr., Mayor of Cranston
1964   Horace E. Hobbs, Mayor of Warwick
1963   Raymond J. Morrissette, Mayor of Central Falls
1962   Walter H. Reynolds, Mayor of Providence
1961   Daniel E. Marso, Mayor of East Providence
1960   Lawrence A. McCarthy, Mayor of Pawtucket
1959   Earl A. Colvin, Mayor of Cranston

EXECUTIVE DIRECTORS
Daniel L. Beardsley, Jr.  1990 – 2016
Brian M. Daniels     2017 – Present
Executive Board of Directors 2017/2018

PRESIDENT
Donald R. Grebien
Mayor, Pawtucket

VICE-PRESIDENTS
Stephen A. Alfred
Town Manager, South Kingstown

Derrik Kennedy
Town Manager, Westerly

Charles A. Lombardi
Mayor, North Providence

William S. Murray
Mayor, Cumberland

EXECUTIVE BOARD MEMBERS
Lisa Baldelli-Hunt
Mayor, Woonsocket

Shawn J. Brown
Town Administrator, Middletown

Steven Contente
Town Administrator, Bristol

James J. Cunha
Town Manager, Barrington

James A. Diossa
Mayor, Central Falls

Jorge O. Elorza
Mayor, Central Falls

Kevin P. McGovern
Council President, Exeter

Robert L. Mushen
Council President, Little Compton

Jeanne-Marie Napolitano
Council Member, Newport

Andrew Nota
Town Administrator, Jamestown

Joseph M. Polisena
Mayor, Johnston

Randy R. Rossi
Town Manager, Smithfield

Mark S. Stankiewicz
Town Administrator, Charlestown

Graham Waters
Town Manager, Coventry

Michael C. Wood
Town Manager, Burrillville

Brian M. Daniels
Executive Director, Ex-officio

PAST PRESIDENTS
T. Joseph Almond
Town Administrator, Lincoln

Scott Avedisian
Mayor, Warwick

Allan W. Fung
Mayor, Cranston

A. Ralph Mollis
Town Manager, North Kingstown
The Rhode Island League of Cities and Towns is a private, nonpartisan, nonprofit association of cities and towns formed in 1968 to advocate the interests of cities and towns before the state legislature, federal and state agencies, and to improve the effectiveness of local government in the state of Rhode Island.

**Public Policy Advocacy**
Lobbying for public policies that benefit and strengthen local government

**Membership Programs**
Exploration and implementation of services and programs to benefit cities and towns

**Intergovernmental Relations**
Promoting stable and productive intergovernmental relationships

**Public Awareness**
Promotion of increased understanding and support for the benefits and value of strong local government with the media, the general public, and other institutions

**Membership Education**
Publications, information, training and networking opportunities for key elected and appointed local officials

**Unity**
Fostering a strong sense of unity between all cities and towns resulting in a common agenda to advance local government interests

**Federal Representation**
Advocacy of local government interests before the United States Congress and federal agencies provided through affiliation with the National League of Cities in Washington, D.C.

From the main entrance of the Crowne Plaza proceed to the Grand Foyer and the Grand Ballroom. There is also direct access to the Exhibition Hall from the parking area to the left of the main entrance.